Mendocino County Sheriff's Office Press Release

(Title of Crime/Incident) Public Safety Annoucement - Identity Theft Scam

Report Number: 2015

Coroner Number:

Crime/Incident: Public Safety Annoucement - Identity Theft Scam

Location: Mendocino County, CA

When: Date: 11-17-2015 **Time:** 2:00 PM

Victim Info:

Name Age Street Address City, State

Suspect Info:

Name Age Street Address City, State

Written by: Captain Greg Van Patten

Synopsis:

On 11-17-2015 at 2:00 PM the Mendocino County Sheriff's Office learned of an Identity Theft related scam that is currently being perpetrated in Mendocino County, California.

Beginning a few days ago there has been an automated recording (unlisted or 001 listed in caller ID) that people in the community have been receiving from the "Savings Bank of Mendocino County" indicating the person's "MasterCard" has been blocked.

The person is prompted to provide personal identifying information, such as card PIN number and social security number, to get the card reactivated.

This has been determined to be an Identity Theft scam and the Savings Bank of Mendocino County has issued the following statement:

"Be Aware of Fraudulent Automated Phone Calls

If you receive an automated phone call that conveys it is from Savings Bank, it is fraudulent. DO NOT provide requested information. The bank DOES NOT make automated phone calls and WILL NOT call customers to activate their debit cards or to ask for account or card information.

The Bank will call customers if there is unusual activity and it is suspected to be fraud. In this case, the calls are made in person, not automated."

Anyone who receives any suspicious call(s) of a similar nature should always consult with their financial institution or local law enforcement agency prior to engaging in the requested activity.

Anyone with information that might help to identity the person(s) responsible for this Identity Theft scam is urged to call the Sheriff's Office tip-line at 707-234-2100.

Approved By: Captain Greg Van Patten

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